



30-DAY EXCHANGE POLICIES

EFX Performance, Inc. will exchange any unworn, undamaged merchandise for up to 30-days from the shipped date. **EFX will only exchange product(s) from our online web store (EFXstore.com).** Customer must include an invoice/receipt with their returned merchandise in order to receive an exchange*. Please read the terms and conditions as well as the procedures for complete information.

TERMS AND CONDITIONS:

- EFX's 30-day Exchange is credited by EFXusa.com, store credit ONLY.**
- Exchange includes: (The credit of the current value of returned product(s) listed on EFXusa.com, credit of shipping & handling USPS First Class ONLY, and credit of tax if applicable).
- EFX will NOT exchange any merchandise purchased from an event or retail location.
- Exchanges are for online purchases ONLY (no exceptions).
- EFX is NOT responsible for lost or damaged packages, please INSURE and obtain a TRACKING number as a safe guard.
- Returned merchandise must be in sellable condition.
- Customer bears the cost of shipping the product(s) they wish to exchange to EFX.
- EFX shall NOT be liable under ANY circumstances for any indirect, incidental or consequential damages.

EXCHANGE PROCEDURES:

1. Fill out the exchange form (below) **COMPLETELY**.
2. Enclose the complete form and the invoice with the item(s) you're returning.
3. Send all return merchandise to:

EFX Performance, Inc
26022 Pala Ave.
Mission Viejo, CA 92691

Once product(s) is received and processed by EFX; e-mail confirmation will be sent to customer verifying their store credit balance.

If you have any further questions please feel free to e-mail us at CSS@efxstore.com.

If you would like to receive a refund for your purchase, please view our Refund Form.



30-DAY EXCHANGE

CUSTOMER INFO

First Name: _____
 Last Name: _____
 Address: _____
 City: _____
 State/Province: _____
 Zip: _____
 Country: _____
 *Email: _____
 Phone: _____

Place of purchase (check one)

- EFXstore.com (order number): _____
- Event: _____
- Retail Store: _____
- Other: _____

Reason For Exchange:

- A. Wrong Size
- B. Did not like color
- C. Did not like style
- D. Other

ITEMS RETURNED

Ovals: _____ Sports: _____ Ultras: _____
 Neoprene: _____ Anklets: _____ Pet Tags: _____
 Silicone Necklaces: _____ Nylon Necklace: _____

HELP SAVE THE EARTH



PLEASE DO NOT WRITE UNDER THIS DASHED LINE (for EFX use only)

Date Processed: ___/___/___ Processed By: _____ Credit #: _____

- SKU: _____
- SKU: _____
- SKU: _____
- SKU: _____
- SKU: _____
- SKU: _____
- SKU: _____
- SKU: _____

Subtotal: \$ _____ . _____
 Tax: \$ _____ . _____
 Shipping: \$ _____ . _____ (Method): _____

GRAND TOTAL: \$ _____ . _____