



PERFORMANCE, INC

## 30-Day Refund Policy

EFX Performance, Inc. warrants returns on all **authentic** EFX products. Items can be returned to EFX Performance, Inc. for a full refund within 30-days of order placement. **EFX only refunds product(s) from our online web store (EFXstore.com).** Any items returned after this 30-days may be issued store credit

### TERMS AND CONDITIONS

- EFX only accepts returns from product purchased on EFXUSA.com
- EFX does NOT refund shipping of any kind.
- Customer must bear the cost of shipping the product(s) to EFX plus any expedited fees.
- EFX is not responsible for lost or damaged packages; please INSURE and obtain a TRACKING NUMBER as a safeguard.
- EFX shall NOT be liable under ANY circumstances for any indirect, incidental or consequential damages.

### RETURN PROCEDURES:

1. Fill out the exchange form (below) **COMPLETELY.**
2. Enclose the complete form and the invoice with the item(s) you're returning.
3. Send all return merchandise to:

**EFX Performance, Inc**  
26022 Pala Ave.  
Mission Viejo, CA 92691

*If you have any further questions please feel free to e-mail us at [CSS@efxstore.com](mailto:CSS@efxstore.com).*

Corporate Office 26022 Pala Avenue Mission Viejo, CA 92691  
[WWW.EFXUSA.COM](http://WWW.EFXUSA.COM)



# 30-Day Refund Policy

**CUSTOMER INFO**

First Name: \_\_\_\_\_  
 Last Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 City: \_\_\_\_\_  
 State/Province: \_\_\_\_\_  
 Zip: \_\_\_\_\_  
 Country: \_\_\_\_\_  
**\*Email:** \_\_\_\_\_  
 Phone: \_\_\_\_\_  
**Order Number:** \_\_\_\_\_

**REASON FOR RETURN:**

- A. Product did not fit
- B. Product was unsatisfactory
- C. Did not like
- D. Other

**ITEMS RETURNED**

Ovals: \_\_\_\_\_ Sports: \_\_\_\_\_ Ultras: \_\_\_\_\_  
 Neoprene: \_\_\_\_\_ Anklets: \_\_\_\_\_ Pet Tags: \_\_\_\_\_

HELP SAVE THE EARTH  PLEASE DO NOT WRITE UNDER THIS DASHED LINE (for EFX use only)

Date Processed: \_\_\_/\_\_\_/\_\_\_ Processed By: \_\_\_\_\_

Subtotal: \$ \_\_\_\_\_ . \_\_\_\_\_  
 Tax: \$ \_\_\_\_\_ . \_\_\_\_\_  
 Shipping: \$ \_\_\_\_\_ . \_\_\_\_\_ (Method): \_\_\_\_\_

**GRAND TOTAL: \$ \_\_\_\_\_ . \_\_\_\_\_**

SKU: \_\_\_\_\_  
 SKU: \_\_\_\_\_  
 SKU: \_\_\_\_\_  
 SKU: \_\_\_\_\_  
 SKU: \_\_\_\_\_  
 SKU: \_\_\_\_\_  
 SKU: \_\_\_\_\_  
 SKU: \_\_\_\_\_